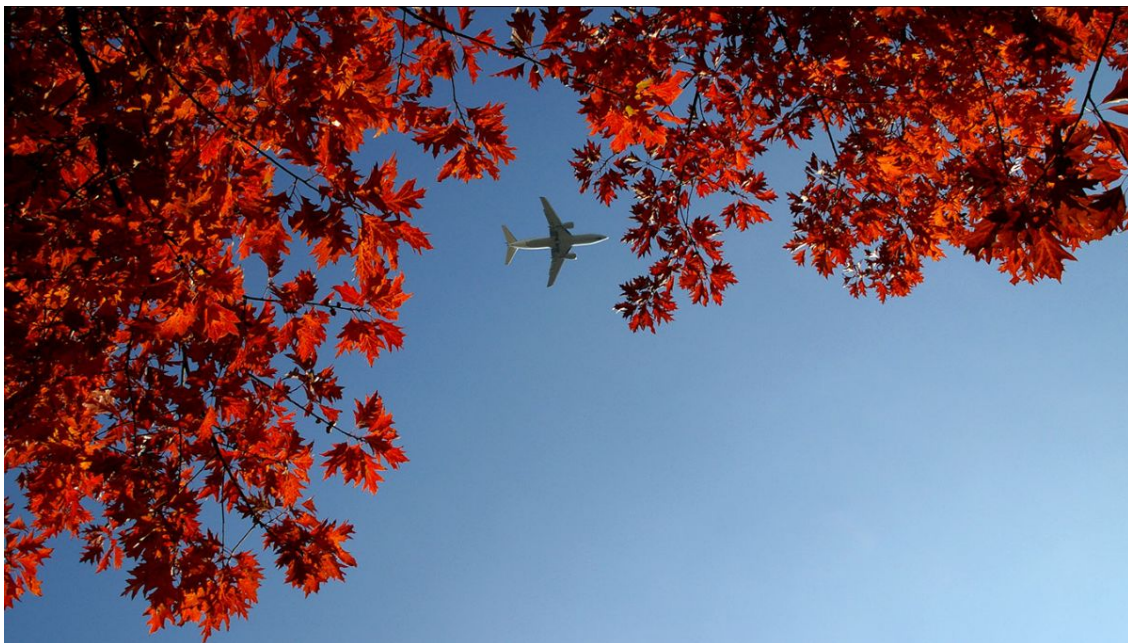




MEMNotes

from MEMPHIS INTERNATIONAL AIRPORT



MEM provides Fall Break Travel Tips

MEM is projecting another busy Fall Break in 2021, with more than 39,000 people expected to pass through the security checkpoint during the five-day period of 10/7 to 10/11. Fall Break is typically the airport's busiest extended weekend of the entire year. The airport screened 21,357 people during Fall Break in 2020 and 44,499 in 2019.

Passenger Travel Tips

- MEM recommends that travelers arrive at the airport at least **TWO HOURS before their departure time**. The busiest period for passengers is between 4-

- Airlines rather than the airport are responsible for all aspects of ticketing, scheduling, gate operations and baggage handling. Check with your airline if you have questions about these subjects.
- All baggage claim operations for arrivals are now taking place in the B baggage lobby.
- With the expected increase in vehicle traffic outside the B baggage area, passengers are encouraged to utilize the cell phone waiting lot before picking up passengers. The cell phone lot features a real-time flight information display. To avoid traffic congestion, the baggage level curbside lane will be available for immediate active pickup only. Vehicles will no longer be able to park or stage outside the baggage area and wait on arriving passengers.
- The economy parking area may periodically reach capacity during peak travel days. When this occurs, additional signage will be added, and additional parking staff will help direct drivers to available parking spots.
- MEM is also prepared to activate an overflow parking area should the economy, short-term and long-term garages reach capacity. Should this occur, additional parking staff will help direct drivers to this lot. For convenience, drivers parking in the overflow lot may want to drop off luggage and other passengers at the terminal before parking.

TSA

- Screening continues to be performed primarily at the B Checkpoint. The C Checkpoint will be opened only during limited hours during peak periods. Hours of operation at the C Checkpoint will vary daily based on demand. Please follow the directions of TSA and airport personnel.
- As a temporary exemption from its "3-1-1" rule (no liquids in excess of 3.4 oz. in carry-on bags), TSA is allowing one oversized liquid hand sanitizer container, up to 12 ounces per passenger, in carry-on bags.
- In order to expedite security screening time, passengers should review the Transportation Security Administration's (TSA's) [list of prohibited items](#).
- Firearms in carry-on bags are prohibited by federal law. Check your bags before you arrive at the airport.

COVID-19 Measures

- [The federal mask mandate is still in effect for all U.S. airports until January 18, 2022. Federal law requires passengers over the age of 2 \(with limited exceptions\) to wear a mask when traveling through U.S. airports, including MEM.](#)
- Passengers without a mask will be denied security screening and access beyond the TSA checkpoint.
- Passengers without a mask may be denied entry, boarding, or continued transport. Failure to comply with the mask requirement can result in civil penalties.
- Complimentary masks are available at the ticketing counters and the TSA checkpoint, and additional masks are available for sale at retail shops.



Frontier Airlines nonstop flights to Miami coming in November

Frontier Airlines has announced that it will begin nonstop flights between Memphis International Airport (MEM) and Miami International Airport (MIA) starting November 1. The service will run three times weekly, on Monday, Wednesday, and Friday.



Tickets are now on sale at www.flyfrontier.com. Miami is the fourth route for Frontier at MEM, joining Denver, Las Vegas, and Orlando.

"We are thrilled to see Frontier continue to expand at MEM," said Pace Cooper, Chairman of the Board of Commissioners for the Memphis-Shelby County Airport Authority.

"We're excited to announce new nonstop flights from Memphis International Airport," said Tyri Squyres, vice president of marketing, Frontier Airlines. "Frontier is focused on 'Low Fares Done Right' and this new service will provide an affordable and convenient option for local residents to visit one of the top entertainment destinations in the world."

[Read Full News Release](#)



Vacation Express to resume seasonal nonstop Memphis-Cancun service in 2022

Vacation Express has announced it will resume its summer nonstop weekly service between Memphis International Airport (MEM) and Cancun International Airport (CUN) in May 2022.

The flights will depart on Sundays from May 22-July 31, allowing passengers to enjoy six-night vacation packages at a variety of resorts in the Cancun and Riviera Maya areas. The Memphis-Cancun service will be operated by VivaAerobus and will feature 180-seat Airbus 320 aircraft.

“We were excited to see Vacation Express resume this popular service this year, and we know this will be a welcome option for our passengers next summer,” said Pace Cooper, Chairman of the Board of Commissioners for the Memphis-Shelby County Airport Authority.

Flights and vacation packages are offered through vacationexpress.com or by calling 800.309.4717.

[Read Full News Release](#)



American, Delta and United resume flights to New York City metro

Both Delta Airlines and American Airlines flights to LaGuardia Airport (LGA) resumed in September, while United will resume flights to Newark Airport (EWR) on October 5, 2021.

Tickets are available from [American Airlines](#), [Delta Air Lines](#), and [United Airlines](#).



one of 2021 Best Places to Work

From the [Memphis Business Journal](#):

**Best Places to Work honoree,
Large category (150+ employees):
Memphis-Shelby County Airport Authority**



Year founded: 1969

Number of employees: 285

Avg. number of years each employee has been with co.: 11.7 years

Describe your company in one adjective: Collaborative

Whether virtual or in-person, what is the science behind the makeup of your company? The science is easy: Hire good people to do a job, and let them do it. Our team includes administrative, finance, accounting, marketing, leasing, information technology, human resources, and legal professionals, plus project managers, engineers, operations, electricians, mechanics, equipment operators, and law enforcement. We are working both onsite and virtually. Implementing a remote work policy has not only increased productivity, participation in meetings, and work-life balance, but also given employees needed flexibility. Over half our employees work onsite, many interacting with our passengers. Workplace practices have been put into place to maintain social distancing, keeping close contact to a minimum.

Name your most unique company feature. Quarterly in-person, all-hands meetings. While we have not conducted these meetings during the pandemic, they are designed to provide a forum to build camaraderie, recognize outstanding work, exchange information, and build relationships across departments and with the executive team. We are excited resume those meetings post-pandemic.



Excitement building for the reinvented B Concourse

Work continues to progress on the [modernized B Concourse](#), currently targeted to open this fall. Contractors are currently working on the news and gift and restaurant locations, as well as operations spaces for airlines and other tenants on the apron level. In addition, [art installation](#) has begun for the hanging sculpture, glass installation near restrooms, and the mural near the concourse entrance.

The latest photo gallery is available on the [Modernization Images](#) page at flymemphis.com.





[View modernization photo gallery](#)





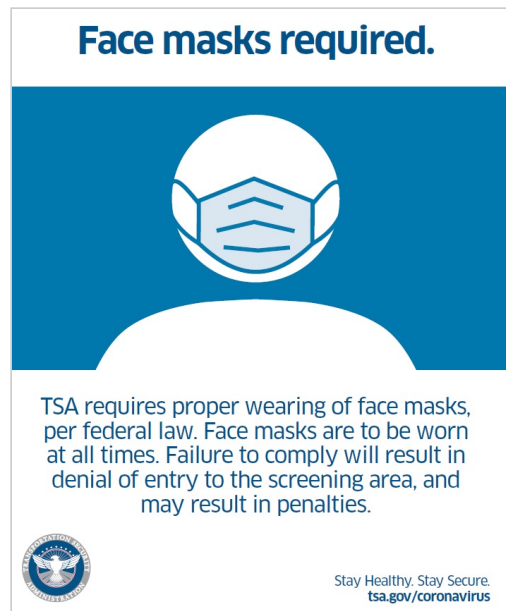
Transportation Security Administration

TSA extends face mask requirement at airports and throughout the transportation network

The Transportation Security Administration (TSA) is extending the face mask requirement for individuals across all transportation networks throughout the United States, including at airports, onboard commercial aircraft, on over-the-road buses, and on commuter bus and rail systems through January 18, 2022.

“The federal mask requirement throughout the transportation system seeks to minimize the spread of COVID-19 on public transportation,” said Darby LaJoye, the Senior Official Performing the Duties of the TSA Administrator. “Right now, about half of all adults have at least one vaccination shot and masks remain an important tool in defeating this pandemic. We will continue to work closely with the Centers for Disease Control and Prevention (CDC) to evaluate the need for these directives and recognize the significant level of compliance thus far.”

The CDC recently announced that fully vaccinated travelers with an FDA-authorized vaccine can travel safely within the U.S., but the CDC guidelines still require individuals to wear a face mask, socially distance, and wash their hands or use hand sanitizer. The extension of the face mask requirement is consistent with this most recent CDC guidance. TSA encourages all commuters, and airline and bus travelers, including people considering international travel, to stay up to date with any changes to these requirements by checking the [TSA](#) and [CDC websites](#) prior to taking their trip.

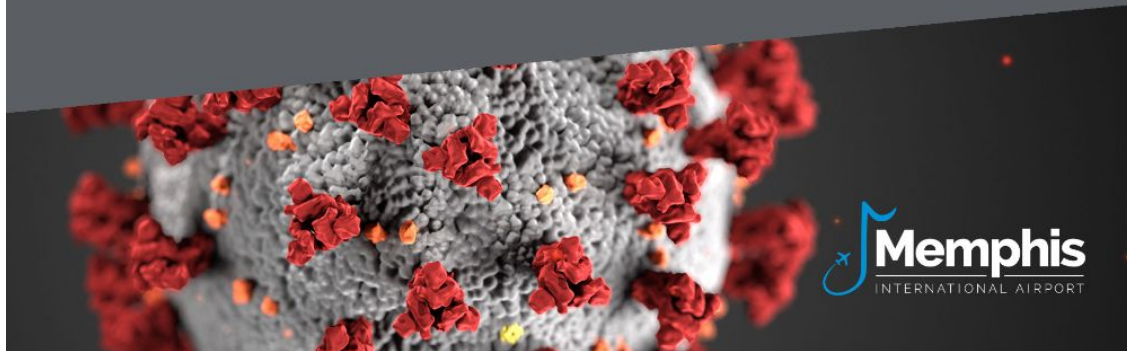


[Read Full News Release](#)

MEM and COVID-19 (Coronavirus):

Learn more at:

[www.flymemphis.com/covid-19](https://flymemphis.com/covid-19)



Keeping the Public Informed

We have created and continue to update a page on our website to keep the public informed of the steps being taken at MEM in response to COVID-19. Screens like the graphic above are currently in rotation in baggage claim and on the jumbotrons.

Visit the page here, and pass along to any of your contacts who may ask what the airport is doing: <https://flymemphis.com/covid-19>

[Read More](#)



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www.flymemphis.com



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