

[FLIGHTS](#)[PARKING](#)[PASSENGER GUIDE](#)

# MEMNotes

from MEMPHIS INTERNATIONAL AIRPORT



## MEM seeing heavy holiday passenger traffic despite nationwide weather woes

Despite weather across the nation disrupting travel this holiday season, Memphis International Airport (MEM) has experienced a steady flow of passengers since the December 16, when the Christmas holiday travel period began. The travel period will continue through January 2. Remaining peak days include December 30 and January 2.

With passenger volumes high and airlines booked to capacity, MEM is recommending

between 4-7 a.m.

## Passenger Travel Tips

- MEM recommends that travelers arrive at the airport at least **TWO HOURS** before their schedule departure time.
- Prior to coming to the airport, passengers can also save time by checking in online via their airline's website.
- Passengers should check directly with their airlines to monitor schedules.
- Airlines rather than the airport are responsible for all aspects of ticketing, scheduling, gate operations and baggage handling. Check with your airline if you have questions about these subjects.
- MEM parking lots may periodically reach capacity during peak travel days. When this occurs, additional signage will be added, and additional parking staff will help direct drivers to available parking spots and overflow lots.
- MEM is also prepared to activate an overflow parking area should the economy, short-term and long-term garages reach capacity.
- For convenience, drivers parking in the overflow lot may want to drop off luggage and other passengers at the terminal before parking.
- Should the overflow parking lot open, MEM will operate a shuttle between the overflow parking lot and the terminal.

## Arrive **TWO HOURS** before your flight!

**HERE'S AN EXAMPLE TIMELINE:**



<b>1</b> Park and walk to the terminal building	<b>2</b> Check-in with airline and check your bags	<b>3</b> Pass through TSA security checkpoint line during peak travel times (10 mins for TSA PreCheck)	<b>4</b> Grab coffee, use restroom, shopping, etc.	<b>5</b> Flight begins boarding 40 minutes before flight departs	<b>6</b> Aircraft door is closed, flight crew prepares for departure
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Actual times may vary based on passenger traffic levels, airline schedules, and other factors.

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## TSA

- The installation of TSA's new Computed Tomography (CT) equipment at MEM was completed in October. With the improved security capabilities of CT equipment at the MEM checkpoints, passengers can now leave their laptop

- However, **there are size limitations for these CT units and all items must fit into the grey divesting bins.** Nothing can be placed directly on the moving belts. All oversized bags must be checked at the airline ticket counters because they will not be accepted for screening at any TSA checkpoint. **Bin size dimensions are as follows:**
  - Depth: 5.5 inches
  - Width: 19.5 inches
  - Length: 24.5 inches
  - CT Tunnel Height: 16.5 inches

**MEASURE TWICE, PACK ONCE:**  
CHECK YOUR CARRY-ON'S DIMENSIONS

	TSA BIN DIMENSIONS	MAX. CARRY-ON SIZE
	 <p>5.5" 19.5" 24.5"</p>	 <p>22" 14" 9"</p>

 *Bin contents must be under 16.5" high to pass through the security scanner*



- Also, as our TSA officers and the passengers learn the new procedures associated with the CT equipment, please allow yourself some additional time to get through the screening process.
- Travelers are encouraged to examine carry-on luggage to ensure no prohibited items are contained within, and review the Transportation Security Administration's (TSA's) [list of prohibited items](#).
- Firearms in carry-on bags are prohibited by federal law. Firearms can be transported in checked baggage if they are properly declared to the airline and packed [in accordance with TSA guidelines](#).

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## **Southwest Airlines makes resources available for impacted customers**

Southwest Airlines has opened a [self-service tool](#) to help travelers impacted by their travel disruptions.

If your flight has been significantly delayed or canceled, visit their website to request a refund and other services you are entitled to.

Southwest Airlines CCO Ryan Green has issued a message on customer assistance at the airline, [viewable at this link](#).

**[Access Southwest Airlines customer self-service site](#)**

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## MSCAA General Counsel Amber Floyd honored by Memphis Bar Association with Multiple Awards

Amber Floyd, first African-American female general counsel for the Memphis-Shelby County Airport Authority, was recognized Thursday, December 8, at the Memphis Bar Association's annual meeting with the Sam A. Myar, Jr. Award and the W. J. Michael Cody Access to Justice Award.



"Amber's service to the legal profession is undeniable," says Quinton Thompson, past president of the Young Lawyers' Division of the Memphis Bar Association and attorney at Morgan and Morgan. "No one loves their community more than Amber. Since graduating law school, she has always given back to the law school by mentoring the next generation of lawyers. She spearheaded expungement clinics in Memphis and is responsible for thousands of expunged records in Shelby County. She also coordinated with Shelby County General Sessions Judges to waive over \$30,000.00 in court fees and fines, which will allow many people to receive expungements in the future and get their licenses reinstated. Additionally, she has been a huge advocate for Voter Restoration. Amber is respected by law students, lawyers, judges, and the overall Shelby County community and no one is more

Sam A Myar, Jr. was a brilliant, well-educated and outstanding young man, devoted to his family, his country, his profession, and his community, to which he gave unselfishly and always with integrity. A native Memphian, he graduated first in his class from Central High School, the University of Virginia, the University of Chicago Law School, and in his midshipman's class. He served in the U.S. Navy aboard a destroyer in the South Pacific during World War II and completed his service as a Lieutenant Commander. He served as an instructor at Southern Law School, a predecessor of The University of Memphis School of Law, for almost 10 years.

The award, given in memory of Myar, who served his community so well, is presented annually to a young attorney (age 40 or younger) in recognition of his or her outstanding personal service rendered to the legal profession in Memphis and Shelby County and to the community.

The prestigious W.J. Michael Cody Access to Justice Award is given each year to a lawyer in Shelby County, who has provided outstanding service and leadership to Memphis Area Legal Services (MALS) and its clients. In selecting a recipient, MALS considers many qualities and factors, ranging from hours of service donated, complexity and/or time commitment of pro bono cases accepted, and general support for the mission of MALS.

Before joining the Memphis-Shelby County Airport Authority, Floyd served as Deputy Director for the City of Memphis. She also worked for more than eight years as a senior associate for Wyatt, Tarrant and Combs LLC.

She received her Juris Doctorate from the University of Memphis Cecil C. Humphreys School of Law. Floyd is a member of the Memphis Bar Association and the Tennessee Bar Association, as well as the Tennessee Supreme Court's Access to Justice Commission. She has served as on the MBA Board of Directors, and most recently she chaired the first in-person MBA Bench Bar Conference since Covid. She also serves on the board of directors for the Ben F. Jones Chapter of the National Bar Association. Floyd was named one of the American Bar Association's "On the Rise-Top 40 Young Lawyers" in 2017 and was the recipient of the National Bar Association's Ben F. Jones Chapter's President Award in 2020. In 2021, The Memphis Bar Association's Access to Justice Committee recognized Floyd as a Champion of Justice.

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**American Airlines** **FLYING NONSTOP TO  
AUSTIN****JANUARY 11, 2023****American Airlines to launch nonstop service  
between Memphis and Austin in January**

American Airlines has announced it will launch nonstop service between Memphis International Airport (MEM) and Austin-Bergstrom International Airport (AUS) starting January 11, 2023. Tickets are on sale at [www.aa.com](http://www.aa.com).

The flight will run Sunday through Friday and American will operate a 76-seat Embraer 175 aircraft for the route. With the addition of Austin, American Airlines will offer service between Memphis and 10 destinations, including Boston, Charlotte, Chicago, Dallas, Miami, New York, Phoenix, Philadelphia and Washington, D.C.

“We’re excited to connect Memphis International Airport with Austin-Bergstrom International Airport starting this winter,” said Philippe Puech, American Airlines Director of Short-Haul Network Planning. “This new route has been a frequent customer request and the largest passenger carrier at MEM is proud to deliver, complementing existing nonstop service to nine other cities across our global network. Whether customers are taking care of business or are traveling to enjoy the sights and sounds of the musical capital cities, we can’t wait to welcome them on board.”

“We are excited and grateful for American Airlines’ continued growth at MEM,” said Michael Keeney, Chairman of the Memphis-Shelby County Board of Commissioners. “This route creates new travel opportunities for both business and leisure travelers alike.”

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## Live musicians grace the Memphis International Airport rotunda center stage over holiday season

In partnership with Memphis Tourism, MEM was proud to have hosted the a capella group, [ADAJYO](#), on Thursday, December 22.

Holiday travelers enjoyed their harmonies as they sang a combination of traditional Christmas tunes, original songs, and a few covers from Memphis artists.



*ADAJYO performs "Love and Happiness" at MEM 12-22-22*





## MEM's Modernized Concourse wins People's Choice Award at AIA Memphis Annual Awards Gala

On Saturday, December 3, The American Institute of Architects (AIA), Memphis Chapter, awarded firms and individuals from its 18-county territory for their work and accomplishments over the past year. The People's Choice Award in Restoration & Renovation was given to [UrbanArch](#) and partner [Alliance](#) for the [design of MEM's recently modernized B concourse](#).



AIA Memphis is a Chapter of The American Institute of Architects covering the 18 western-most counties of Tennessee. Their mission is to promote architecture and the profession; advocate for livable and sustainable communities; and serve as a resource for their members. Visit [aiamemphis.org](http://aiamemphis.org) for more information.

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*Fernanda Coon and son David Green, 10 yrs old*

## Snowball Express from American Airlines and the Gary Sinise Foundation back for 2022

American Airlines and the Gary Sinise Foundation joined together to provide air and ground transportation for approximately 2,000 family members of those who have died in service to our country by providing them with a special trip to Disney World.



MEM flight AA1827 to DFW was honored to fly a special family on Saturday, December 4th.



Overall, American will have 11 charter aircraft that will stop at 22 stations to and from Disney World, Orlando, FL. A total of 1,300 passengers will start their trip at one of the 22 charter stations and 700 passengers are flying from field stations like MEM.

The theme for 2022 was "Winter Wonderland" and Gate 6 was temporarily transformed to for this special family and all the customers on this flight.



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**Be sure to follow us on social media for the latest news & events!**



## **Memphis-Shelby County Airport Authority (MSCAA) is hiring for several positions**

Do you know someone who'd make a great member of First Team MEM? Here are the positions currently open to applicants:

- Senior Procurement & Warehouse Specialist
- Painter
- Airfield Electrician
- Maintenance Service Technician
- Building Maintenance Mechanic
- Building Maintenance Electrician
- Operations Duty Manager

**MEM Careers Workday Website**



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